

PCT REQUEST

Original (for SUBMISSION)

| | | |
|----------------|--|---|
| 0 | For receiving Office use only | |
| 0-1 | International Application No. | |
| 0-2 | International Filing Date | |
| 0-3 | Name of receiving Office and "PCT International Application" | |
| 0-4 | Form - PCT/RO/101 PCT Request | |
| 0-4-1 | Prepared Using | PCT-SAFE [EASY mode] Version 3.50 (Build 0002.158) |
| 0-5 | Petition The undersigned requests that the present international application be processed according to the Patent Cooperation Treaty | |
| 0-6 | Receiving Office (specified by the applicant) | Israel Patent Office (RO/IL) |
| 0-7 | Applicant's or agent's file reference | 4257.45 |
| I | Title of Invention | APPARATUS AND METHOD FOR GENERATING A CONTENT-BASED FOLLOW UP |
| II | Applicant | |
| II-1 | This person is: | applicant only |
| II-2 | Applicant for | all designated States except US |
| II-4 | Name: | NICE SYSTEMS LTD. |
| II-5 | Address: | 8 Hapnina Street 43107 Ra'anana Israel |
| II-6 | State of nationality | IL |
| II-7 | State of residence | IL |
| III-1 | Applicant and/or inventor | |
| III-1-1 | This person is: | applicant and inventor |
| III-1-2 | Applicant for | US only |
| III-1-4 | Name (LAST, First) | GABAY, Shay |
| III-1-5 | Address: | 4/5 Hatapuach Street 60920 Kadima Israel |
| III-1-6 | State of nationality | IL |
| III-1-7 | State of residence | IL |

PCT REQUEST

Original (for SUBMISSION)

| | | | |
|--------|---|--|--|
| IV-1 | Agent or common representative; or address for correspondence The person identified below is hereby/ has been appointed to act on behalf of the applicant(s) before the competent International Authorities as: | agent | |
| IV-1-1 | Name (LAST, First) | AGMON, Jonathan | |
| IV-1-2 | Address: | Soroker - Agmon, Advocates & Patent Attorneys Nolton House, 14 Shenkar Street 46725 Herzliya Pituach Israel | |
| IV-1-3 | Telephone No. | 972-9-950 7000 | |
| IV-1-4 | Facsimile No. | 972-9-950 5500 | |
| IV-1-5 | e-mail | jon@ip-law.co.il | |
| IV-2 | Additional agent(s) | additional agent(s) with same address as first named agent | |
| IV-2-1 | Name(s) | CITRI, Ofra; KAIN, Gerald | |
| V | DESIGNATIONS | | |
| V-1 | The filing of this request constitutes under Rule 4.9(a), the designation of all Contracting States bound by the PCT on the international filing date, for the grant of every kind of protection available and, where applicable, for the grant of both regional and national patents. | | |
| VI-1 | Priority Claim | NONE | |
| VII-1 | International Searching Authority Chosen | United States Patent and Trademark Office (USPTO) (ISA/US) | |
| VIII | Declarations | Number of declarations | |
| VIII-1 | Declaration as to the identity of the inventor | - | |
| VIII-2 | Declaration as to the applicant's entitlement, as at the international filing date, to apply for and be granted a patent | - | |
| VIII-3 | Declaration as to the applicant's entitlement, as at the international filing date, to claim the priority of the earlier application | - | |
| VIII-4 | Declaration of inventorship (only for the purposes of the designation of the United States of America) | - | |
| VIII-5 | Declaration as to non-prejudicial disclosures or exceptions to lack of novelty | - | |

PCT REQUEST

Original (for SUBMISSION)

| | | |
|---------|---|---|
| 0 | For receiving Office use only | |
| 0-1 | International Application No. | |
| 0-2 | International Filing Date | |
| 0-3 | Name of receiving Office and "PCT International Application" | |
| 0-4 | Form - PCT/RO/101 PCT Request | |
| 0-4-1 | Prepared Using | PCT-SAFE [EASY mode] Version 3.50 (Build 0002.158) |
| 0-5 | Petition The undersigned requests that the present international application be processed according to the Patent Cooperation Treaty | |
| 0-6 | Receiving Office (specified by the applicant) | Israel Patent Office (RO/IL) |
| 0-7 | Applicant's or agent's file reference | 4257.45 |
| I | Title of Invention | APPARATUS AND METHOD FOR GENERATING A CONTENT-BASED FOLLOW UP |
| II | Applicant | |
| II-1 | This person is: | applicant only |
| II-2 | Applicant for | all designated States except US |
| II-4 | Name: | NICE SYSTEMS LTD. |
| II-5 | Address: | 8 Hapnina Street 43107 Ra'anana Israel |
| II-6 | State of nationality | IL |
| II-7 | State of residence | IL |
| III-1 | Applicant and/or inventor | |
| III-1-1 | This person is: | applicant and inventor |
| III-1-2 | Applicant for | US only |
| III-1-4 | Name (LAST, First) | GABAY, Shay |
| III-1-5 | Address: | 4/5 Hatapuach Street 60920 Kadima Israel |
| III-1-6 | State of nationality | IL |
| III-1-7 | State of residence | IL |

PCT (ANNEX - FEE CALCULATION SHEET)

Original (for SUBMISSION)

(This sheet is not part of and does not count as a sheet of the international application)

| | | | | |
|--------------|--|-----------------------|---|---------------------|
| 0 | For receiving Office use only | | | |
| 0-1 | International Application No. | | | |
| 0-2 | Date stamp of the receiving Office | | | |
| 0-4 | Form PCT/RO/101 (Annex) | | | |
| 0-4-1 | PCT Fee Calculation Sheet Prepared Using | | PCT-SAFE [EASY mode] Version 3.50 (Build 0002.158) | |
| 0-9 | Applicant's or agent's file reference | | 4257.45 | |
| 2 | Applicant | | NICE SYSTEMS LTD. | |
| 12 | Calculation of prescribed fees | fee amount/multiplier | Total amounts (ILS) | Total amounts (USD) |
| 12-1 | Transmittal fee T | ⇒ | 476 | |
| 12-2-1 | Search fee S | ⇒ | | 1000 |
| 12-2-2 | International search to be carried out by | US | | |
| 12-3 | International filing fee (first 30 sheets) I1 | 1035 USD | | |
| 12-4 | Remaining sheets | 27 | | |
| 12-5 | Additional amount (X) | 11 USD | | |
| 12-6 | Total additional amount I2 | 297 USD | | |
| 12-7 | I1 + I2 = I | 1332 USD | | |
| 12-12 | EASY Filing reduction R | USD-74 | | |
| 12-13 | Total International filing fee (I-R) I | ⇒ | | 1258 |
| 12-14 | Fee for priority document | | | |
| | Number of priority documents requested | 0 | | |
| 12-15 | Fee per document (X) | 0 ILS | | |
| 12-16 | Total priority document fee: P | ⇒ | | |
| 12-17 | TOTAL FEES PAYABLE (T+S+I+P) | ⇒ | 476 | 2258 |
| 12-19 | Mode of payment | other: | | |

PCT

1/1

Original (for SUBMISSION)

| | | |
|--------|---------------------------------|---|
| 13-2-3 | Validation messages Names | Green? Applicant 1:Telephone No. missing |
| | Validation messages Names | Green? Applicant 1:Facsimile No. missing |
| 13-2-4 | Validation messages Priority | Green? No priority of an earlier application has been claimed. Please verify |
| 13-2-7 | Validation messages Contents | Yellow! The power of attorney or a copy of the general power of attorney will need to be furnished unless all applicants sign the request form. |

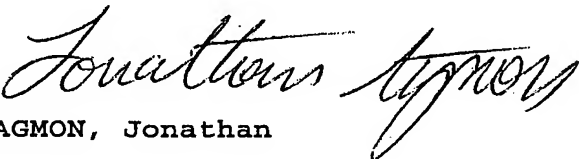
PCT REQUEST

Original (for SUBMISSION)

| | | | |
|--------|--|--|--|
| IV-1 | Agent or common representative; or address for correspondence The person identified below is hereby/ has been appointed to act on behalf of the applicant(s) before the competent International Authorities as: | agent | |
| IV-1-1 | Name (LAST, First) | AGMON, Jonathan | |
| IV-1-2 | Address: | Soroker - Agmon, Advocates & Patent Attorneys Nolton House, 14 Shenkar Street 46725 Herzliya Pituach Israel | |
| IV-1-3 | Telephone No. | 972-9-950 7000 | |
| IV-1-4 | Facsimile No. | 972-9-950 5500 | |
| IV-1-5 | e-mail | jon@ip-law.co.il | |
| IV-2 | Additional agent(s) | additional agent(s) with same address as first named agent | |
| IV-2-1 | Name(s) | CITRI, Ofra; KAIN, Gerald | |
| V | DESIGNATIONS | | |
| V-1 | The filing of this request constitutes under Rule 4.9(a), the designation of all Contracting States bound by the PCT on the international filing date, for the grant of every kind of protection available and, where applicable, for the grant of both regional and national patents. | | |
| VI-1 | Priority Claim | NONE | |
| VII-1 | International Searching Authority Chosen | United States Patent and Trademark Office (USPTO) (ISA/US) | |
| VIII | Declarations | Number of declarations | |
| VIII-1 | Declaration as to the identity of the inventor | - | |
| VIII-2 | Declaration as to the applicant's entitlement, as at the international filing date, to apply for and be granted a patent | - | |
| VIII-3 | Declaration as to the applicant's entitlement, as at the international filing date, to claim the priority of the earlier application | - | |
| VIII-4 | Declaration of inventorship (only for the purposes of the designation of the United States of America) | - | |
| VIII-5 | Declaration as to non-prejudicial disclosures or exceptions to lack of novelty | - | |

PCT REQUEST

Original (for SUBMISSION)

| | | | | |
|-------|--|--|-----------------------------|-----------------|
| IX | Check list | number of sheets | electronic file(s) attached | |
| IX-1 | Request (including declaration sheets) | 3 | ✓ | |
| IX-2 | Description | 38 | - | |
| IX-3 | Claims | 9 | - | |
| IX-4 | Abstract | 1 | ✓ | |
| IX-5 | Drawings | 6 | - | |
| IX-7 | TOTAL | 57 | | |
| | Accompanying Items | paper document(s) attached | electronic file(s) attached | |
| IX-8 | Fee calculation sheet | ✓ | - | |
| IX-17 | PCT-SAFE physical media | - | ✓ | |
| IX-19 | Figure of the drawings which should accompany the abstract | 4 | | |
| IX-20 | Language of filing of the international application | English | | |
| X-1 | Signature of applicant, agent or common representative |  | | |
| X-1-1 | Name (LAST, First) | | | AGMON, Jonathan |
| X-1-2 | Name of signatory | | | |
| X-1-3 | Capacity | | | |

FOR RECEIVING OFFICE USE ONLY

| | | |
|--------|---|--------|
| 10-1 | Date of actual receipt of the purported international application | |
| 10-2 | Drawings: | |
| 10-2-1 | Received | |
| 10-2-2 | Not received | |
| 10-3 | Corrected date of actual receipt due to later but timely received papers or drawings completing the purported international application | |
| 10-4 | Date of timely receipt of the required corrections under PCT Article 11(2) | |
| 10-5 | International Searching Authority | ISA/US |
| 10-6 | Transmittal of search copy delayed until search fee is paid | |

FOR INTERNATIONAL BUREAU USE ONLY

| | | |
|------|--|--|
| 11-1 | Date of receipt of the record copy by the International Bureau | |
|------|--|--|